

QUALITY POLICY STATEMENT

We take pride in exceeding client and key stakeholder expectations and being recognised as a quality supplier of Building and Construction services.

We are committed to continually improving our Business Management System and consistently satisfying all statutory, regulatory and clients requirements, and upholding our accreditation with the international standard AS/NZS ISO 9001:2016 Quality Management Systems.

Our Quality Objectives framework:

- Strengthen our clients to keep them competitive, our success depends on theirs
- Maintain quality relationships with our clients, suppliers, employees, local community and other key stakeholders
- Encourage and empower employees through effective communication, involvement, training and opportunities
- Continually improve the quality of our goods, services, resources and processes through innovation and application of appropriate technology;
- Determine and address risks and opportunities that can affect conformity of products and services
- Give back to our local community in the form of sponsorships, donations and community involvement
- Promote the use of the process approach and risk-based thinking

In doing so, we will achieve:

- Repeat business opportunities
- Key stakeholder satisfaction;
- Recognition as a preferred supplier in the building and construction industry;
- Excellent business returns and sustainable growth;
- Effective low-cost goods, services and resources;
- Respect from our clients, suppliers, employees, community and key stakeholders;

Signed: 

Date: 02/03/2023

Rob Collins

Director & Responsible Officer